

# LIMITED WARRANTY

Eze-Breeze warrants to the original residential homeowner that any Eze-Breeze manufactured product shall be free of material defects in manufacturing and/or materials for the period specified below after the date of delivery by Eze-Breeze. This limited warranty applies to the products under normal use and service, subject to the conditions and limitations herein listed, and for only so long as the original owner owns and resides in the home where the products are installed. **EZE-BREEZE'S LIABILITY UNDER THIS WARRANTY SHALL BE LIMITED TO THE REPAIR OR, AT EZE-BREEZE'S OPTION, REPLACEMENT OF NONCONFORMING GOODS OR PARTS. EZE-BREEZE SHALL NOT BE RESPONSIBLE FOR ANY LABOR OR DELIVERY COSTS INCURRED IN REPAIRING OR REPLACING THE PRODUCTS, OR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT MAY ARISE OUT OF A CLAIM FOR BREACH OF THIS WARRANTY.**

This limited warranty covers only those manufacturing and material defects as specified herein and does not include defects or damages attributable to improper installation, storage, application, use, or maintenance; normal weathering; corrosive or otherwise abnormal environments; condensation; defects or damages caused by accident, fire, flood, acts of God, multiple hurricanes or high wind events, water intrusion, including but not limited to water intrusion caused by wind-driven rain due to high wind events, snow, or improper cleaning, vandalism, riot or civil disorder, building settlement, excessive building movement or structural failures of walls or foundations; stresses resulting from localized heat which causes excessive temperature differentials over vinyl surface edges; or occurrences beyond Eze-Breeze's control.

This limited warranty shall be null and void if harmful solvents are used to clean the product; or if any portion of the product is painted or coated in any way; or if any other "aftermarket" products are applied to the Eze-Breeze product.

Caulking is used on some installations. Caulking is not considered a part of the Eze-Breeze product and, therefore, is not covered under this warranty. Caulking is a maintenance responsibility of the owner.

**EZE-BREEZE'S SOLE RESPONSIBILITY UNDER THIS WARRANTY IS LIMITED TO PROVIDING COMPONENTS OR PARTS NECESSARY TO REPAIR OR, AT EZE-BREEZE'S OPTION, REPLACE THE PRODUCTS COVERED BY THIS WARRANTY, FREE OF CHARGE OR AT A PRORATED PRICE PER THE GUIDELINES OF THIS WARRANTY THAT ARE SET FORTH IN THE TABLES BELOW, ANY PART OR PARTS OF THE VINYL GLAZED PANELS THAT COMPLY WITH THE TERMS OF THIS WARRANTY. THE ORIGINAL WARRANTY PERIOD SHALL NOT BE EXTENDED BY SUCH REPAIR OR REPLACEMENT.**

**REPLACEMENT PRODUCTS MAY NOT MATCH THE COLOR OF THE ORIGINAL PRODUCT, OR THE COLOR OF THE REMAINING VINYL GLAZED PANELS IN THE HOME, AS COLOR MAY VARY DUE TO AGE, WEATHERING, DYE LOT DIFFERENCES OR OTHER FACTORS. EZE-BREEZE WILL NOT BE RESPONSIBLE OR LIABLE FOR ANY SUCH COLOR DIFFERENCES ASSOCIATED WITH ANY REPLACEMENT PRODUCT, AND WILL NOT BE REQUIRED TO HAVE THE REPLACEMENT PRODUCT "MATCH" THE COLOR OF THE ORIGINAL PRODUCT THAT IS BEING REPLACED, OR ANY OF THE VINYL GLAZED PANELS THAT REMAIN IN THE HOME.**

Eze-Breeze reserves the right to discontinue or change the design and specification of any product it manufactures. Should the component of the product originally installed not be available, Eze-Breeze shall have the right to substitute such part determined by Eze-Breeze to be of equal quality and performance.

**THIS WARRANTY COVERS ONLY THOSE EZE-BREEZE PRODUCTS INSTALLED IN OWNER-OCCUPIED RESIDENTIAL HOMES SPECIFICALLY LISTED BELOW. THE WARRANTY PERIODS LISTED IN THE TABLE BELOW BEGIN ON THE DATE OF DELIVERY BY EZE-BREEZE.**

	Eze-Breeze
Frame Coverage	Lifetime
Hardware, Screen, and Moving Parts	10 Years
Vinyl Glazing	10 Years

## IMPORTANT COVERAGE INFORMATION:

### Frame

Aluminum components are warranted to be free of defects in materials and workmanship after the date of delivery by Eze-Breeze. This limited warranty is null and void if any aluminum component has direct contact with a copper treated wood, such as Alkaline Copper Quaternary (ACQ). This limited warranty is null and void if damage is caused by harmful cleaners or other chemical or environmental factors, or by any of the other warranty exclusions set forth herein, including exclusions described above.

### Hardware, Screen, and Moving Parts

Eze-Breeze warrants that mechanical operation of hardware, screen, and moving components will be free of defects in material and workmanship. This limited warranty excludes normal wear and tear and naturally occurring changes such as tarnish, corrosion, oxidation, or discoloration of hardware finishes or component parts, as well as any of the other warranty exclusions set forth herein, including the exclusions described above.



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## Vinyl Glazing

Vinyl glazing has prevalent characteristics such as distortion, bubbles, discolorations, blurs, debris, and scratches. These types of characteristics are expected, and are excluded from this limited warranty, as they are inherent qualities. Visit [www.ezebreezehome.com](http://www.ezebreezehome.com) for additional care and maintenance information. Failure to adhere to cleaning and any other recommended care and maintenance will void this limited warranty, as will any of the other exclusions set forth herein, including the exclusions described above.

**Supplemental Export Warranty Language** - Eze-Breeze products installed outside of the continental United States are excluded from this limited warranty.

**Supplemental Commercial Warranty Language** - Commercial, Investment, and Non-Owner-Occupied Residential Dwellings. Eze-Breeze products installed in non-owner-occupied dwellings such as apartments, rental homes, etc. or used for commercial purposes such as schools, churches, government owned structures, office buildings, etc. are excluded from this limited warranty.

## Owner Responsibility

The life of your Eze-Breeze product increases with proper care and maintenance, and requires reasonable care and periodic cleaning. In salt-air environments increased care and maintenance is required. Visit [www.ezebreezehome.com](http://www.ezebreezehome.com) for additional care and maintenance information. Failure to adhere to cleaning and any other recommended care and maintenance will void this limited warranty, as will any of the other exclusions set forth herein, including the exclusions described above.

## Claim Procedure

Any claim for defect under this limited warranty must be submitted promptly after discovery to the independent distributor from whom the product was purchased and within the warranty period specified above. If you cannot locate the independent distributor from whom the product was purchased, you may contact Eze-Breeze for assistance at [warranty@ezebreezehome.com](mailto:warranty@ezebreezehome.com) or 877-550-6006. To help us serve you better, all claims must include proof of purchase, product identification or order number, the address where the product is installed, and a description of the problem.

Some states do not allow the exclusion or limitation of incidental or consequential damages or the limitation of remedies for a breach of warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

**NO DISTRIBUTOR, DEALER, OR REPRESENTATIVE OF EZE-BREEZE HAS THE AUTHORITY TO CHANGE OR MODIFY THIS WARRANTY IN ANY RESPECT, EITHER ORALLY OR IN WRITING. EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY, EZE-BREEZE MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING NO WARRANTY OF MERCHANTABILITY, NO WARRANTY OF FITNESS FOR PARTICULAR PURPOSE, AND NO WARRANTY OF NONINFRINGEMENT, AND EZE-BREEZE DISCLAIMS ALL WARRANTIES NOT EXPRESSLY PROVIDED HEREIN.**